EVALUATION OF THE ELITE SPORTS RESULT FROM THE VIEWPOINT OF DIFFERENT TYPES OF PUBLIC

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A sports result fulfills its true goal only after monitoring the public and its response, and thus the result acquires additional important dimensions. The significance of a sports result is most often evaluated intuitively and on the basis of emotional reactions and beliefs about its importance on a national and not the worldwide level. An analysis of the evaluation of an elite sports result, achieved at the most important competitions, reveals that various types of public value sports results differently. A sports result is significantly more appreciated by the general and expert public, whilst journalists appreciate it the least. The latter strive to remain objective even when reporting about a one-off event, such as major sports event; nevertheless, at the same time they do not sufficiently recognize that an important achievement is the product of a long-term training process. The expert public appreciates a competitive sports result more than journalists; presumably, this is a result of the understanding of the importance of the prior training process for the competition achievement. The general public appreciates a sports result the most, which indicates two things – firstly, although media can create public opinion, it has a small influence on the general public; secondly, the results are appreciated mostly on an emotional basis, caused by the road to success and not only by the moment of the achievement of success. Obviously people long for “stories” as well as for “heroes”. Thus far the media has not been able to provide these stories for the public.

Keywords: Elite sports result, different types of public, evaluation.

INTRODUCTION

People often evaluate the sports results of national and foreign sportspeople. The evaluation is based not only on the actual understanding of the sports discipline and personal experience, but also on the basis of previously formed beliefs and preconceptions. According to the previously achieved results, the level of competition and the “knowledge” of an individual sports discipline, people somehow form an expectation of the level of results sportspeople should achieve. Therefore, it often comes as a surprise if results are not in accordance with the expectations of people (Godnič, 2005; Kolar, 2005; Starc, 2005).

People carry around a variety of unspoken beliefs and expectations and they are not aware of how often they use them to evaluate things (Musek, 1997). As a result, people constantly form and check their assumptions and constructs about themselves, others and the world and they evaluate these intuitive judgments on the basis of available information (Kelly, 1955). A characteristic of this so called intuitive evaluation is a relatively low level of informedness (Sruk, 1995); the lack of which leads to the formation of “theories” about actual phenomena in the mental images of people. One such phenomenon, which people always evaluate on the basis of numerous intuitive judgments, is undoubtedly sports results (Starc, 2005). Modern cognitive and personality psychologies have revealed that evaluation is influenced by acquired experience, beliefs, attitudes and prejudice on one hand and, on the other hand, latent hidden dimensions, structures and mechanisms, which function “beyond” experienced and conscious cognitive activity. All these subconsciously acting aspects of human cognitive functioning (evaluation, thinking, predicting, etc.) are described by some authors (Flavell, 1979 in Musek, 1997) as meta-cognition. Meta-cognition consists of implicit comprehension (comprehension and images which are a part of subconscious human mental functioning), attribution (description samples), cognitive schemes (images and comprehension that people create about things, phenomena, persons and events), prototypes (prejudice and stereotypes) and scriptures (hidden cognitive scenarios). Despite their everyday frequency, the intuitive evaluations of achieved sports results are (most) often incorrect, as people usually
make mistakes in intuitive evaluation. Their evaluations are often one sided, their conclusions superficial and unreliable (Kolar, 2005).

An elite sports result is usually subjected to very superficial and most often entirely intuitive judgment and evaluation (Kolar, 2005). As the elite sports result is being claimed by everyone (Kolar, Bednarik, Kovač, & Jurak, 2007), the present study examined how it is being evaluated by the representatives of different types of public – the laypersons with intuitive evaluation (general public), experts with previous knowledge and experience (the expert public) and others with knowledge about the different effects and roles of a specific sports result (journalists, sponsors). The expert public most often creates the elite sports result, sponsors and journalists give it a certain external value and the general public consequently creates an opinion about this result in their role of observers, who as taxpayers support the elite sport (Elvin & Emery, 1997; Kolar, 2005).

Sports events and the achieved elite results have an extensive social, cultural and economic impact, as they encourage greater interest for active sports participation (Bartoluci, 2003; Bednarik, 1996; Elvin & Emery, 1997; Gratton & Taylor, 2000). At the same time, they are an important factor in the formation of the national identification of individuals and groups (Kovač, Starc, & Doupona Topič, 2005). Consequently, it matters significantly how different types of the public evaluate the result, with media playing a significant role, particularly the television and press, as they are important in the production, reproduction and distribution of numerous discourses related to sport in the modern world (Boyle & Haynes, 2000).

METHODOLOGY

Sample of measured subjects

Sampling of the general public was carried out by the Slovenian statistical office, while sampling of other types of the public was carried out by the Public institution for sport in Slovenia. The representative sample of the general public includes 855 people; Slovenian residents aged 19 to 65. The sample of the expert public included 574 people, representatives of national sports governing bodies, coaches, members of the Association of Slovenian sports, pedagogues and members of the highest executive committees in sport. The sample of journalists included 40 journalists and members of the Association of Slovenian sports journalists. The sample of sponsors included 494 potential sponsors – managers of Slovenian medium and large companies.

Data collection method

Data were collected within the research project “Sport in the role of national identity of the Slovenian people” (Kovač et al., 2003, 2005). Interviewing of the general public took place in February 2004 with the assisted individual approach of the interviewer. All the interviewed subjects were previously notified of the purpose and procedure of the study. Interviewing was carried out with the use of standard procedure by trained interviewers, undergraduate and postgraduate students of the University of Ljubljana. Interviewing of all other types of public was carried out by post by the Public institution for sport in Slovenia. Data collection was carried out according to the regulations of the law on the protection of personal information (published in official gazette no. 59/99), in order to ensure the anonymity of the interviewed subjects.

Data analysis

An average mark was calculated for each evaluation of every type of public. Differences between the evaluations of different types of the public were tested with a single factor variance analysis.

RESULTS

Firstly, interviewed subjects of all four types of public have “regardless of the sports discipline evaluated sports achievement” by marking the five levels of achieved results (1st–3rd place, 4th–8th place, 9th–16th place, 17th–32nd place, worse than 32nd place) at the Olympic Games and
the value of participation at the Olympic Games. The interviewed subjects have marked individual achievements with marks of 1 to 6, where 1 represented “a poor result” and 6 “an excellent result” (TABLE 1).

All types of the public evaluated a medal won at the Olympic Games with very high and consistent marks, so no statistically significant differences were observed. For all other levels of achieved results and for participation at the Olympic Games, the marks of individual types of the public were significantly different on a 1% risk level; the evaluations of individual achievements decrease with the level of the achieved result. Participation in the Olympic Games received better evaluation than placement below the 32nd place in all types of public.

Secondly, representatives of the expert public and the journalists have then “regardless of sports discipline evaluated sports achievements” (1st–3rd place, 4th–8th place, 9th–16th place, 17th–32nd place, worse than 32nd place) and participation at the senior and junior world and European championships. Interviewed subjects marked individual achievements with marks 1 to 6, where 1 represented “a poor result” and 6 “an excellent result” (TABLE 2, 3).

Representatives of the expert public evaluated, with statistically significant higher marks, all levels of achievements at senior and junior championships in comparison to journalists. The only two results where statistically significant differences were not revealed between the marks of selected types of public is “participation in the World and European championships”. Both types of the public marked participation as being higher than a result below the 32nd place.

The evaluation of Slovenian sportspeople at the junior World and European championships reveal the same results as the previous group, regardless of sports discipline.

Thirdly, representatives of the expert public and journalists evaluated “the importance of a medal won by Slovenian sportspeople at the World championships in a particular sports discipline”. The interviewed subjects marked the achievements (a medal won at the World championships) for 77 selected sports disciplines with marks of 1 to 6, where 1 represented “an unimportant result” and 6 “an extremely important result”. Out of 77 selected sports disciplines, the expert public marked a medal won at the World championships with higher marks in 75 sports, whereas the journalists awarded higher average marks to two sports (car racing and motorbike racing). The expert public evaluated the importance of a medal significantly higher than the media on

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**TABLE 1**

Average values of the evaluation marks of specific results, achieved at the Olympic Games, from the viewpoints of different types of public at a risk level (not on)
TABLE 2
Average values of the evaluation marks of particular results, achieved at the senior World and European championships, from the viewpoints of the expert public and the journalists
TABLE 3
Average values of the evaluation marks of particular results achieved at the junior World and European championships, from the viewpoint of the expert public and the journalists
a 1% risk level in 53 sports and on a 5% risk level in 10 sports. Both types of the public evaluated with the highest average mark the importance of a medal won at the World championships in athletics (expert sports public at 5.88 and journalists at 5.67).

Fourthly, representatives of the expert public and journalists answered the question: “In your opinion, what result of Slovenian sportspeople is considered to be good at the World championship?” The interviewed subjects marked the achievement with marks of 1 (participation at the WC), 2 (placement worse than 32nd place), 3 (result between 17th and 32nd place), 4 (result between 9th and 16th place), 5 (result between 4th and 8th place) and 6 (1st–3rd place at the WC). Out of 77 sports disciplines, the expert public evaluated a lower achieved result as good in 55 sports whereas the journalists did so in 22 sports. The expert public evaluated as being good significantly lower results on a 5% risk level in two sports (sailing and white water kayak – canoe), whereas the journalists evaluated as being good significantly lower results on a 5% risk level in football. Both types of the public evaluated as good mostly high results in traditionally successful Olympic sports (athletics, artistic gymnastics, white water kayak – canoe, swimming, alpine skiing, ski jumping, rowing) and considering lower results in some less successful sports (baseball, boxing, water polo, triathlon, etc.).

The expert public evaluated a medal won at the World championships as a good result in a total of 52 sports (with an average mark of between 3.5 and 4.5 in 31 sports), a very good result (an average mark of between 4.5 and 5.5) in 14 sports or an excellent result (an average mark of between 5.5 and 6) in seven sports; in contrast, representatives of journalists shared the same opinion on only 28 sports (a good result for 15 sports, a very good result for 11 sports and an excellent result for two sports).

The majority of the marks of both types of the public are between the average values of 3 and 5, showing that the representatives of both types of the public evaluated a result around 16th place in most sports at the World championships as a good result. Representatives of the expert public expect the highest results in alpine skiing, as in their opinion a good result would be placement around 4th place at the World championships (average mark – 5.01) and the lowest in baseball (2.97) and golf (2.92). Representatives of journalists would be satisfied only with high results in white water kayak – canoe (5.21), alpine skiing (5.16) and ski jumping (5.14). All three sports have been traditionally successful, with Slovenian sportspeople achieving the highest places at major international competitions, yet the international degree of presence of these sports is modest at best. The lowest mark has been awarded by journalists to the sport that also receives the most media attention in Slovenia – football (2.72).

DISCUSSION

The findings of the presented comparisons reveal that the four different types of the public evaluate achievements at the Olympic Games differently, although all types of public evaluated a medal won at the Olympic Games as an excellent result regardless of the sports discipline. In contrast, the journalists and sponsors evaluated all other levels of results one mark lower on average than the general and expert public. The latter presumably evaluated sports results on the basis of their understanding about the international competition, the effort invested in the development of an individual result and the possibilities for achieving such a result at the Olympic Games. Undoubtedly, the expert public also accepts the Olympic Games as a unique event, where the final results sometimes surprise even the best experts. As a result, their evaluation could be considered the most valid. Sponsors presumably evaluated individual achievement from the marketing value viewpoint and journalists from the media response perspective. The general public probably added, beside the evaluation of the difficulty of achieved results at the Olympic Games and the media response, an emotional component of the response to the achievement of the result of sportspeople at the Olympic Games. Specifically, it has been revealed that the elite sports result has an important influence on the national identification of the Slovenian people; furthermore, representatives of the general public listed the elite sports result as a factor that makes them the proudest for the recognition of Slovenia abroad (Kovač, Starc, & Doupona Topič, 2005).

All types of public consider a placement below the 32nd place at the Olympic Games as some kind of disappointment and evaluate it lower than more participation at the Olympic Games. Participation opens new possibilities and expectations of achievement, particularly as the Olympic Games represent a one off event where sometimes totally unknown sportspeople sometimes achieve extremely good results. Nevertheless, the evaluation shows that the society currently values the motto “to be an Olympian” considerably more than “participating is more important than winning”.

Whereas a comparison of the results achieved at the Olympic Games as the biggest sports event included all four types of the public, the rest of the analysis tested only the differences between the expert public and the journalists.

On the basis of the analyses of the differences between the average values, which the representatives of the expert public and the journalists awarded to different levels of the achieved results of the four biggest international competitions in senior and junior category, it can be observed that the expert public evaluated the achievements of Slovenian sportspeople higher in twenty four
cases of evaluation when compared to the journalists. The differences in the evaluation of the achievements of individual competitions are larger in the junior than the senior category, as the representatives of the expert public presumably evaluate the results in the junior category also from the point of view of the future potential of an individual result. The sports results and the competition ability of a sportsperson develop in different individual trends and according to the nature of each individual sports discipline. The time needed for the achievement of an elite sports result is as a result of the particularities of specific sports disciplines (Bednarik, 1996; Kolar, 2005) and the representatives of the expert public understand that the result can be achieved only with a long term, systematic and continuous process of suitable sports training (Bednarik, Petrovič, & Tušak, 2001). It can be assumed that journalists undervalue the results in the junior category, which results in less media attention towards the achievements of Slovenian sportsperson in junior categories.

Both types of the public evaluated achievements below 32nd place as being lower than mere participation in the competition. Presumably, the evaluation also indicates that the largest competitions should be for sportspersons who can achieve a significant result, concluding that the criteria for participation at the events should be stricter. This can also be explained with the decrease of the costs of competitions, as financial means should not be invested into average results. The primary product of elite sports training as the main activity of sports disciplines, considered as a production process, is an elite sports result (Bednarik, 1996). This result has its value based on the production costs and the trading value of the result (Bednarik et al., 2001). The analyses of recent years show that elite sports results are becoming more expensive (Bednarik, Remihi, Močnik, Simoneti, Štiblar, & Šugman, 2000), whereas sponsorship money is being decreased in a smaller environment due to the conditions of globalisation (Chelladurai, 2001); therefore, the majority of sports require a rationalisation of participation at events.

The difference between a medal and 4th–8th place is larger in the case of journalists compared to the expert public on all levels of competition. It can be concluded that the expert public evaluates an achieved 4th–8th place mainly through the understanding of the difference in the quality between the third and fourth placed sportsperson at the big competition, whereas journalists evaluate the result mostly from the media response to the medal or the achieved fourth place. All statistical reports in the media show that the success of the country at large competitions is being evaluated by the number of medals won (Kolar, Bednarik, Kovač, & Jurak, 2007; Beijing Competition information. Overall medal standing, 2008; Lazar, 2003; Yahoo! Sports Overall medal count, 2008).

Both types of the public, out of 77 sports, evaluated with the highest average mark a medal won at the World championships in athletics. Athletics is a sport to which different types of the public would award the largest support from public finances; furthermore, the results of Slovenian women athletes are extremely high on the scale of achievement that bring out in people feelings of national pride (Kovač, Starc, & Doupona Topič, 2005). Both types of the public, according to the average mark of the achieved medal at the world championships, placed their emphasis on the top ten sports of basketball, swimming, football, ski jumping, artistic gymnastics, handball, volleyball and ice hockey in addition to athletics. The expert sports public also values alpine skiing while the media views road cycling as being highly regarded. All top ten sports disciplines are Olympic sports, which indicates the extreme attention paid to the Olympic Games and also gives the Olympic sports special value in various classifications, e.g. financial support from public finances, interest of sponsors, media coverage, etc. (Kolar, 2005). The expert public evaluated the importance of a medal won at the World championships even more highly than the journalists in the majority of sports and also evaluated a worse result achieved at the World championships as a good achievement. Both types of the public evaluated as a better result those of sports that are highly regarded in Slovenia than of sports, which are not highly successful, developed or well known in Slovenia.

For the expert public, the sporting success of Slovenian sportsperson is considered in a much broader way and in more sports in comparison to the journalists, who have limited this recognition only to few sports. This is also confirmed by reviewing the articles in daily and weekly newspapers or in daily and weekly sports information programmes, where the amount of reporting and space allocated for individual sports depend on the type of sport or the achieved result.

These findings reveal that the evaluation of results was based mainly on the personal understanding of each result for every interviewed subject, who compared it with the previous achievements of the particular sport and not to objective criteria, such as the world wide expansion of the sports discipline and the number of participating competitors at the World championships. That is to say, it is difficult to be satisfied with the achievement of around 16th place in the sports disciplines in which Slovenian sportsperson achieve good competitive results and medals. The result itself is realistically significant in these sports; however, the observers consider it a disappointment, as their expectations are much higher. In contrast, in sports disciplines with no tradition of achieving such high results, the expecta-
tions are lower and the satisfaction with worse results is considerably higher.

It is expected that both of the observed types of public possess a high degree of expertise, an understanding of the problems of Slovenian sport and the position of each particular sport in the international sports framework. When comparing the selected types of public, it is interesting to notice that the journalists value the achievements of Slovenian sportspeople at the European and World championships as being at a significantly lower level than the expert public does and the achievements at the Olympic Games are regarded as the lowest by all types of public. According to Bednarik (1996), a sports result has psychological and financial aspects in trading value; both aspects influence the evaluation of a sports result. The present study is concerned with the psychological aspects of the sports result, which are experienced by both the expert type of public, who directly or indirectly participate in the making of a result, and the journalists, who monitor the making and the achievement of the result, write about it and present it to other types of public. As the psychological aspects of a sports result are measurable mainly by the satisfaction of participants at the achievement of the result and as they influence the evaluation of sports achievement (Bednarik, 1996), it is understandable that the direct producers of the sports result (the expert public) value the achievement higher than passive observers (journalists). Nevertheless, this argument does not withstand scrutiny, as the representatives of the general public should, at the achievements of elite sports results of Slovenian sportspeople, consequently experience even a smaller degree of satisfaction than the journalists and this should have been reflected also in their evaluation of the importance of the result in comparison to the journalists. The results of general public proved the opposite, as they experienced a larger degree of satisfaction than the expert public by evaluating the achievements of Slovenian sportspeople with the highest marks out of all studied types of public.

It is possible that the reasons for the low evaluation of sports achievements by the journalists should be looked upon from the financial perspective of the trading value of a sports result. This argument also does not withstand a serious examination, as the sponsors, whose purpose are commercial goals (Hong, 1997) expressed in the financial aspect of the trading value of the sports result, evaluated sports results higher than the journalists (Kolar, 2005). Therefore, it is reasonable to ask why the journalists evaluate sports achievements of Slovenian sportspeople with low marks. Is jealousy a possible reason due to the “merely” passive role of the media in sport, or are the other types of public over evaluating the value of the sports result? Or is perhaps the real reason the insufficient understanding and underestimation of the actual circumstances needed for the achievement of the elite sports result? Under evaluation of the elite sports results of sportspeople by the journalists is not a problem in itself, as it only reflects the opinion of the journalists about the importance of the sports achievements of Slovenian sportspeople. The problem occurs when the expression of this opinion in the articles and reports about the sports achievements of Slovenian sportspeople influences the attitude of other types of the public to the sport. The results of the present and other studies (Godnič, 2005; Kolar, 2005) reveal that the media do not significantly influence the formation of public opinion, despite the contrary arguments of several other authors (Boyle & Haines, 2000; Košir & Ranfl, 1996). Significant differences in the evaluation of sports achievements between the expert public and the journalists could be also seen in the lack of expert knowledge of the journalists, which could start a debate about the need for introduction of sports journalism as a separate study programme. Specifically, journalists nowadays often prove that the media can use negative topics in sport (scandals, doping, rows between sportspersons and coaches, etc.) and turn them into selling strategies for increasing their audiences (Godnič, 2005), rather than supplying expert commentary, which requires more knowledge.

CONCLUSION

Sport may be seen as a social, cultural, economic and media phenomenon (De Knop, 1998; Larive, 1994). It has various aims and goals such as winning a competition, learning sports skills, relaxation, staying healthy, rehabilitation, creating an income, having fun and mostly a lifestyle which in a “chaotic sense” involves the term “quality of life” (Chelladurai, 1992; De Knop, 1998; Kolar, 2005; Sasser, Olsen, & Wyckoff 1978).

Another way in which sport manifests itself is elite sport. Every result in elite sports has, via its feedback and in line with the logic of system theory, an effect on the entire training process as well as on the consumers of top sports: spectators and the sports industry (Bednarik, 1996). Therefore, such a result can be viewed as a multiplier and creator of other types of sport such as the sport of children and young people, commercial sport and sports recreation (Bednarik & Petrović, 1998).

As a result of media attention and the recognition of elite sportspeople and teams, sports results are often the subject of evaluation by all types of the public. Such evaluation of individual sports results is amateur in most cases, as the reviewers, who are not the subjects of any expert public, evaluate sports achievements on the basis of their perceptions and the available commentaries of
sports journalists from different media (radio, television, daily, weekly and monthly newspapers, and the internet), which are often partial and incomplete and present only the opinions of journalists. These opinions are not always objective, as they are limited by the editorial policy of individual media, the amount of finances an individual sport sets aside for media attention, the knowledge of journalists about particular sports disciplines, the criteria journalists set when evaluating sports achievement and, finally, with the emotional attachment of the journalists to a particular sports discipline. As a result, perception and evaluation are not always a realistic reflection of the achieved sports result, but only an emotional response, caused by an achieved sports result according to the expectations of different types of public (journals, the general public, etc.). Predicted and expected high sports achievements create high expectation and sometimes a sense of euphoria in people that can easily turn into major disappointment. As a result, an elite sports result (e.g. 5th place at the Olympic Games) can be seen as a bad and unsatisfactory result of the sporter from the amateur public point of view. In contrast, some results with a lower degree of quality, when achieved unexpectedly, can receive positive evaluation and appreciation.

The presented findings can be at least partially explained by means of an introductory discussion about the subconscious aspects of the cognitive acting of people (Flavell, 1979 in Musek, 1997), which direct and influence an understanding of reality with a whole spectrum of phenomena (implicit understanding, cognitive schemes, prejudice and stereotypes). It is obvious that a representation of reality, in this case an elite sport achievement, is differently perceived by representatives of different types of the public and is based solely on intuitive deciding.

The analysed data show that the evaluation subject of the journalists and the evaluation subject of the expert public are two different matters. The more critical evaluation of the journalists could be explained by the fact that the journalists are mostly observers of the events competitions, whereas the expert public is a creator of sports achievement. The latter type of public does not consider an achievement as a unique event that is defined with competition placement, but as a result of a long term methodical training process. It is questionable whether the journalists underestimate sports achievements or their evaluation is an expression of expert objectivity without an emotional component, which is always at hand with the creators of elite sports results. Although some researchers consider an elite result as important as the amount of media attention it receives (Boyle & Haynes, 2000; Godnič, 2005), it can be concluded on the basis of analyses that the media in Slovenia do not have a significant influence on the formation of public opinion about the value of sports results.

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HODNOCENÍ VRCHOLOVÉHO SPORTOVNÍHO VÝSLEDKU Z POHLEDU RŮZNÝCH TYPŮ PUBLIKA
(Souhrn anglického textu)

Sportovní výsledek splňuje svůj právý účel tehdy, je-li zaznamenán veřejnosti a podle příslušné odezvy nabývá případně dalších významných dimenzí. Význam sportovního výsledku je nejčastěji hodnocen intuitivně a na základě emocionálních reakcí a názorů na jeho důležitost v národním, nikoliv celosvětovém měřítku. Analýza hodnocení vrcholového sportovního výsledku dosaženého na nejvýznamnějších soutěžích odhaluje, že různé typy obecnstva hodnotí sportovní výsledky různě. Sportovní výsledek z podstatné části více uznává široká a odborná veřejnost, zatímco novináři jej ocenují nejméně. Posledně jmenovaní se snaží zůstat objektivní, když referují např. o jednorázové velké sportovní akci; nicméně novináři nedostatečně chápou to, že významný sportovní úspěch je výsledkem dlouhodobého tréninkového procesu. Odborná veřejnost si sportovních výsledků cení více než novináři; toto je zřejmě dáno tím, že odborníci chápou, jaký má předchozí trénink význam pro dosažený výsledek. Široká veřejnost sportovní výsledek oceňuje nejvíce, což ukazuje na dvě věci – za prvé, média sice mohou tvořit veřejné mínění, ale na širokou veřejnost mají malý vliv; za druhé, výsledky jsou hodnoceny zejména na emocionální bázi, zahrnující cestu k úspěchu, ne pouze okamžik dosažení výsledku. Lidé očividně touží po „velkých příbězích“ a jejich „hrdinách“, avšak média nejsou schopna tyto příběhy lidem prezentovat.

Klíčová slova: vrcholový sportovní výsledek, různé typy obecnstva, hodnocení.
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